

Want Answers Button

Explanation	Illustration
Layout Change → A new Post Answer button below the post title.	

- Click on the number button just like the **BigRed** button.

- The action buttons tag and more are moved to after the new `WYSIWYG Answer` button.

Full Name will appear

- The **Comments** tab would appear even when there is no comment on the question, and it would have the **flag** button.

• The Add Command

- Since now the comment button is outside of it.

On Hover

 - When user hovers the **Want Answer** button, a hover text appears, informing the user what the button does. It says:
 - "Clicking this will make more experts see the question and we will remind you when it gets answered."

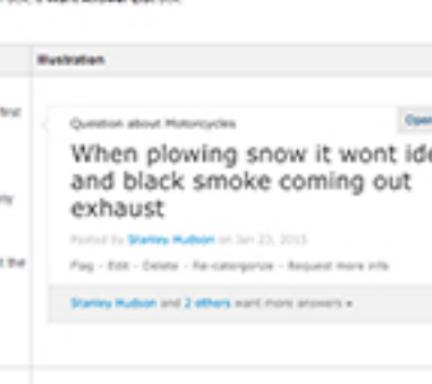
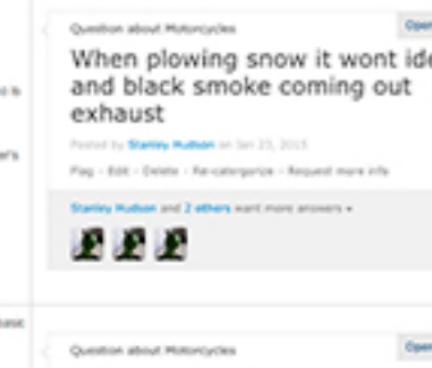
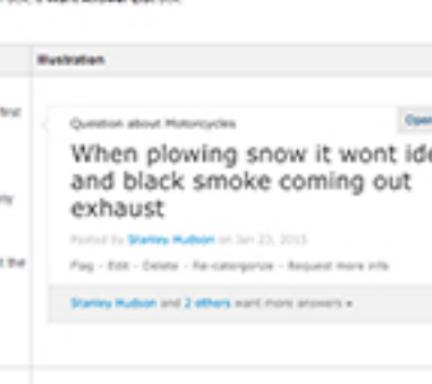
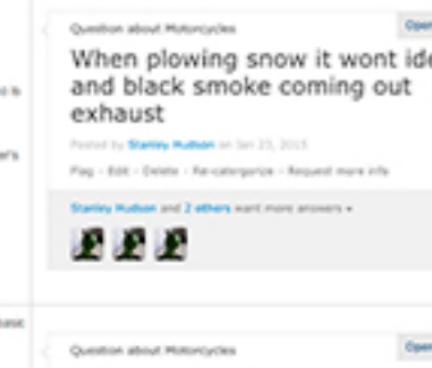
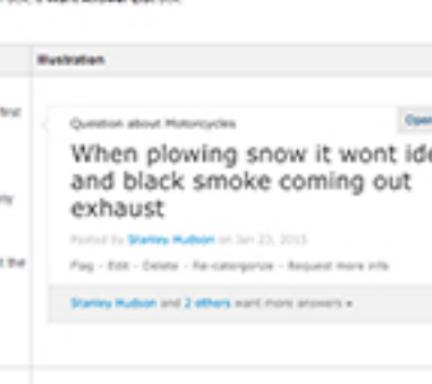
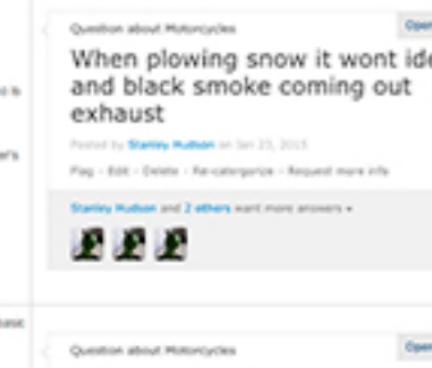
On Hover

Clicking this will make more experts see the question and we will remind you when it gets answered.

Want Answer comment flag more

Answer Initially, the number 1 becomes a Step Word Button, with the smaller step within its circle.

- This will also trigger a series of events (See [4. Work flow for more details](#))

<ul style="list-style-type: none"> • (not covered in hand) When the Want Answer button is clicked, on the top the user will also get the feedback of: <ul style="list-style-type: none"> ▪ "Get At me! We are finding experts to help you with this question, and will notify you when new answers are posted." 	 <p>hover</p> <p>Feedback</p> <p>Ask A Question</p> <p>Question about 2007 BMW 120i Coupe</p> <p>BMW 120i Coupe</p> <p>18 people viewed this question</p>								
<ul style="list-style-type: none"> • Meanwhile (in the question list, #3, the 3rd item, the user clicks on Want Answer button of this question). This question will be pushed to the top of recent list. 	 <p>UNANSWERED RECENT POPULAR LOCAL</p> <p>Want Answer</p> <p>I have a Kenmore Elite front loading AUTOMATIC washer that has a drain or vent....</p> <p>Normal Washing ANSWER THIS Write Answer</p>								
<ul style="list-style-type: none"> • After which, if there is no answer available, it will move to the top of unanswered list. It will also be pushed to the top of unanswered list. <ul style="list-style-type: none"> ▪ Purpose: Preventing abuse of this function. 	 <p>click</p> <p>Feedback</p> <p>Ask A Question</p> <p>Question about 2007 BMW 120i Coupe</p> <p>BMW 120i Coupe</p> <p>18 people viewed this question</p>								
<p>Clicking Again (Stop wanting answers)</p> <ul style="list-style-type: none"> • When the user clicks on Stop Wanting Answers, the button will restore to Want Answer button. <ul style="list-style-type: none"> ▪ The count number will also increase one. ▪ This will also trigger a series of events (see 4. Work flow for more details) <p>• (not covered in hand) On the top the user will also get the feedback of: <ul style="list-style-type: none"> ▪ "Get At me! You will no longer get notifications from this question." </p>	 <p>click</p> <p>Feedback</p> <p>Ask A Question</p> <p>Question about 2007 BMW 120i Coupe</p> <p>BMW 120i Coupe</p> <p>18 people viewed this question</p>								
<h3>3. DESIGN - ANSWER PAGE</h3>	<p>This part illustrates updates in ANSWER PAGE.</p>								
<p>Update based on Desktop@here Feature Question Editing & Deleting for Experts</p>	<p>The Answer Page (link) has a new section (bolded) the Section of the question box, a Want Answer List box,</p>								
<h4>3.1 Explanation and Illustrations</h4>	<table border="1"> <thead> <tr> <th data-bbox="125 2722 462 2753">Explanation</th> <th data-bbox="462 2722 894 2753">Illustration</th> </tr> </thead> <tbody> <tr> <td data-bbox="125 2753 462 3137"> <ul style="list-style-type: none"> • The question owner's full name will now be displayed, instead of just first name. <ul style="list-style-type: none"> ▪ Truncate at 20 characters. • The new section Want Answer List informs the user who or how many people wants answer to this question. • The names are displayed in blue font as affordance of interaction, but the whole section is a clickable area. • When hovered, the box's background color will be a lighter grey. <ul style="list-style-type: none"> ▪ See hand mock for details. </td><td data-bbox="462 2753 894 3137"> <p>Question about Motorcycles</p> <p>Open Question</p> <p>When plowing snow it wont ideal and black smoke coming out exhaust</p> <p>Posted by Stanley Hudson on Jan 23, 2013</p> <p>Flag - 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<h4>3.1 Want Answer List Formats</h4>	<p>Question / Visualization</p>								

Not answered; When there is one

Has answer; When there is one user who has

Has answer, When there are 2 users who wants the question.

- The usernames are displayed in blue as affordance for interaction.
 - Highlighted as mentioned before the whole box is actually open and the blue bold itself.

- If the **any** full username is
- The difference between a

- Notice that we don't have period at the end of the sentences in the illustration.
 - That's because we have the down arrow after the sentence.
- User who posted a question would be automatically considered clicked on the Want Answer button of that question.
 - (See 8.2 My Newly Posted Question for more details.)
- In most cases, [FULL_USERNAME] would be the one who posted the question. However in cases where the question poster clicked on Stop Wanting Answer button and there is still other people who want answer, the first person's name will be displayed as [FULL_USERNAME].

4 WORK FLOW

Work flow Explanation	Work flow Illustration
<ul style="list-style-type: none"> When user clicks on Want Answer button on thread page <ul style="list-style-type: none"> The button becomes Stop Wanting Answer button. Want Answer count adds 1 up. Feedback appears <ul style="list-style-type: none"> "Get it! You're finding experts to help you with this question, and will notify you when new answers is posted." User will be registered as wanting answer to this question. <ul style="list-style-type: none"> All rules of Follow question applies to this user for this question. This user will be on the Want Question List in answer page. <ul style="list-style-type: none"> Expert would be able to see them. This question will now push notification for the user when: <ul style="list-style-type: none"> There is a new answer to this question. When another user clicked on Want Answer button on the one the user wants question from. (See 8. RELATED NOTIFICATIONS for more details regarding notification content) This question will be pushed to the top of recent list: <ul style="list-style-type: none"> With time described as "Updated [TIME]" <ul style="list-style-type: none"> e.g. "Updated 2 minutes ago" If no answer when clicked, this question will also be pushed to the top of unanswered list. Question won't be pushed if the same user clicked on the button of a same question more than once within the 30sec. gap. 	<pre> graph TD Start([Start]) --> ClickWantAnswer[User clicks on Want Answer button] ClickWantAnswer --> ChangeButton[Change button to Stop Answer] ChangeButton --> ShowFeedback[Show feedback (green box message)] ShowFeedback --> RegisterUser[Register the user as wanting answer from this question] RegisterUser --> PushNotifications[Push up related notifications] PushNotifications --> FirstTime{First time this user click on the button today?} style FirstTime fill:#ffcc99,stroke:#000,stroke-width:1px FirstTime -- no --> StopWanting[Stop wanting] FirstTime -- yes --> PushTopUnanswered[Push this question to the top of unanswered list] PushTopUnanswered --> QuestionHasAnswer{Question has an answer?} style QuestionHasAnswer fill:#ffcc99,stroke:#000,stroke-width:1px QuestionHasAnswer -- no --> PushTopUnanswered[Push this question to the top of unanswered list] PushTopUnanswered --> StopWanting[Stop wanting] QuestionHasAnswer -- yes --> PushTopUnanswered[Push this question to the top of unanswered list] PushTopUnanswered --> StopWanting[Stop wanting] </pre>
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5 RELATED UPDATES

5.1 Notification System 1.1

This update adds 2 new notifications conditions to the original 10 notification inc.

- [Desktop/New Feature/Notification System: Desktop 1.0](#)
- Applies to both Desktop and Mobile notification systems.

5.1.1 [USERNAME] and wants to know: ? (NEW)

Condition	Format	Mock	Link
When someone clicked on "Want Answer" button of a question I posted	[USER] also wants to know the answer to your question [QUESTION_TITLE]		The question page

This is a new notification.

5.1.2 [USERNAME] answered your question: ? (EXISTING FORMAT)

Condition	Format	Mock	Link
When the question I (clicked) "Want Answer" gets a new answer	[USER] answered your question [QUESTION_TITLE]		The question page

This is a new condition for pushing the same notification when user's question got an answer. So this notification will now be pushed for either one of the following condition:

- When the question I posted got an answer
- When the question I "want answer" from got an answer

5.2 My Newly Posted Question

With this update pushed, every time a user posts a question, they will be automatically registered as Want Answer from this question.

- On their account the Want Answer button of this question will already be checked, meaning it'll show the Stop Wanting Answer button.
- Every event (described in 4, WORKFLOW applies accordingly).

So by default, each question will have one user wanting answer to this question, and they will be shown at the answer page of this question.

- Unless the question owner stops wanting question. Then if no one else wants answer for this question, the new Wanting Answer List section will be hidden.

5.3 Point Bonus

¹⁰After reading this section, please refer to the comments regarding some updates¹⁰

When another user clicks on Want Answer button to a question, the question will receive a point bonus.

- When only the question owner wants answer (which is the default state after question is posted), each answer [NOTIFICATION POINTS] answer page will get 3 points just like how the website works now.

- Besides the question owner, for every user registered for wanting answer to that question, this question will add 2 points.

- When no one wants answer (not even the owner), the question will only reward 1 point for each answer.

Examples:

- When the owner stops wanting answers, the post
- When the owner stops wanting answer and then

- When 3 person wants answers, including the question owner, the post
- When the owner stopped waiting answer, but there are other 3 person

6. PERFORMANCE INDICATORS

